

Responsibility. In Business.

IHM-compliance ensured!

IHM-Maintenance for Owners

Detailed knowledge and applying all exclusions as per regulations is the key to efficient IHM-compliance for shipowners and suppliers alike. Based on purchase orders GSRs' team of highly qualified maintenance experts carefully selects relevant order items (~5%) and requests documents only for those from related suppliers. Avoiding extra work for suppliers and shipowners simultaneously prevents gaps in the maintained IHMs which would cause serious risks.

We ensure high-quality IHM-documentation from purchasing to tracking onboard ships. Documents are permanently evaluated. Suppliers are guided for enabling them to fulfill their obligations best which is also to the benefit of shipowners. Our software ensures that the status is transparent and updated IHMs as well as Maintenance-Reports are available by a mouse-click 24/7/365, onboard and onshore.

Our approach guarantees an unmatched efficiency, cost-savings and takes fully care of shipowners' obligations and needs. Your IHM-compliance without requiring your valuable time is our definition of quality.

Enjoy being in safe hands!

The IHM—Maintenance Process:

1. Relevancy categorization for all order items
2. Relevant items: requests & guidance to suppliers
 - a. Monitoring of suppliers' performance
3. Review of documents provided by suppliers
 - a. "Invalid": denial & specific guidance to supplier
 - b. "Valid": further processing
4. Segregation of "Positive MDs" (HazMats present) from "Zero MDs" (HazMats absent)
5. Task for ship to track items with "Positive MDs" (by crew via software tool)
6. Permanent availability of updated IHM and IHM-Maintenance Reports via website (free of charge)

KPIs:

- IHMs developed: 700+
- IHM maintenance projects: 400+
- IHM-categorized catalogue-items: 75.000+
- Processed order items: 4.5 mio+
- Categorization rules: 4.500+
- IHM-relevancy of order items: ≤ 5%
- MD-coverage for relevant items: >95%
- Report availability: 24/7/365
- Clients' involvement: ~0.01%
- Support for suppliers of client: incl.



Best Performance – further optimized

Only when all parties involved perform well, full IHM-compliance can be achieved. This is our commitment to our clients. We spend our time and overtake liability for actively avoiding unnecessary work for all involved. Guidance provided by us and the software used create an unmatched level of comfort. Of course, all processed on save servers in Europe. GSRs' approach has been evaluated by leading owner & supplier associations incl. IACS and fully utilized in their Industry Guidance. GSR sets the confirmed benchmark for IHM-Compliance.

We are the cooperating partners of our clients and their suppliers.



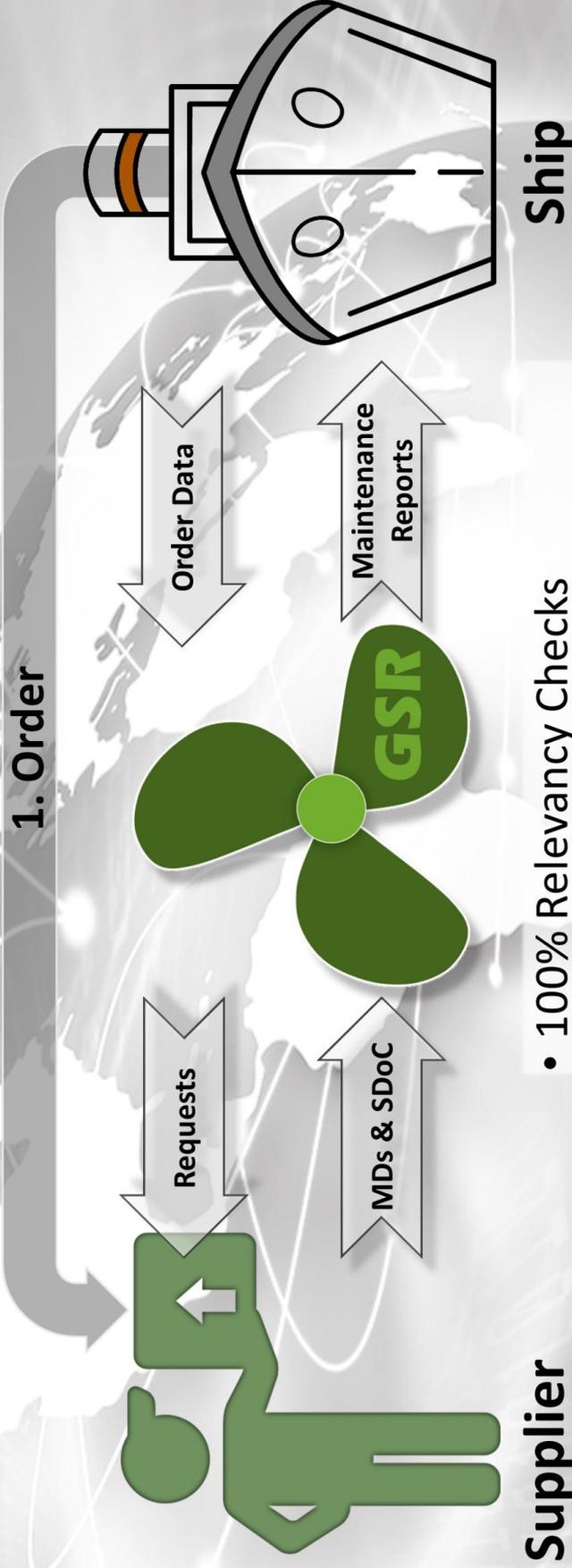
GSR Services GmbH

Suedergellersen (near Hamburg) - Germany

www.gsr-services.com

info@gsr-services.com

IHM-Maintenance



Supplier

Ship

- 100% Relevancy Checks
- Requests & Guidance to suppliers
- Review of documents
- Updating of IHM and Report